



Hosted Voice

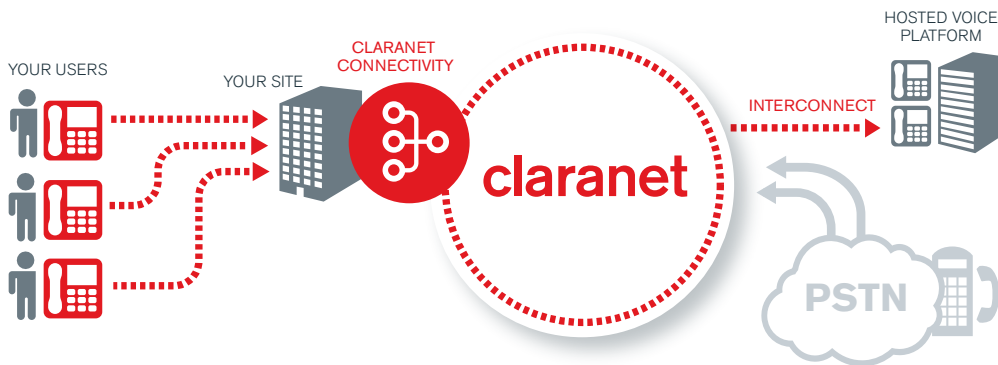
Providing the next generation of telephony communications services

Hosted Voice, Claranet's hosted VoIP offering provides a complete telephone system, incorporating physical telephone handsets, soft phones and easy integration with smartphones and tablets. With no need to install dedicated hardware our cost-effective, flexible and straightforward IP telephony offering delivers the service you need, whatever your business.

Why choose Claranet for Hosted Voice?

- Expert advice included
- UK support 24x7x365 included
- Seamless integration with Claranet network services
- Cost-effective options achieving significant savings

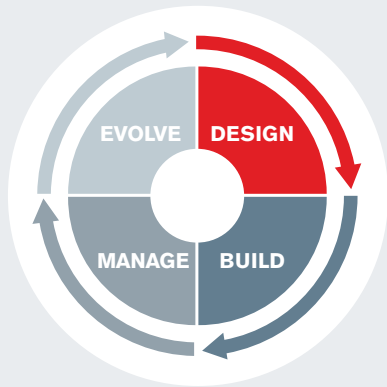
Feature-rich and flexible Hosted Voice solutions tailored to you



Hosted Voice service overview

- Broad range of industry standard IP telephony functionality
- Additional advanced, next generation communications features
- Smartphone and tablet integration
- New features are delivered in real-time and as pay-as-you-go rental options with no upfront costs
- Simple, intuitive portals for configuration and access to real-time information
- Realistic Service Level Agreements
- Fully ISO 27001 accredited
- Market-leading technology
- Broad feature set allows tailoring of the solution specific to your requirements (optional)

How we work with you



1 - Design

Our experts can advise you on our Hosted Voice service options and tailor a bespoke package that meets your needs.

2 - Build

Working with Claranet removes the burden of managing and carrying out the installation of your Hosted Voice service yourself, saving you time.

3 - Manage

We take care of the ongoing 24x7 management and monitoring of the Hosted Voice platform. However, you retain the control and act as administrator, and change user and site configuration as you need, but with access to around the clock UK support.

4 - Evolve

We work with you to ensure your service continually meets your needs.

Hosted Voice business benefits



Reduce costs

Considerably cheaper tariffs and possible savings of up to 60% over legacy kit and lines



Reliable

Built utilising BroadSoft's market-leading BroadWorks hosted unified communications platform



Flexibility

Enable users to work from different locations, including home, but still be part of the overall communication service

Claranet quick facts

- Founded in 1996
- £150m /€210m annual revenues
- Over 5000 business customers
- Operations in 6 European countries
- Circa 800 staff in 16 offices
- 32 data centres
- Leader in Gartner Magic Quadrant 2013, 2014, 2015
- Featured in the Sunday Times HSBC International