

# Ethernet High Availability

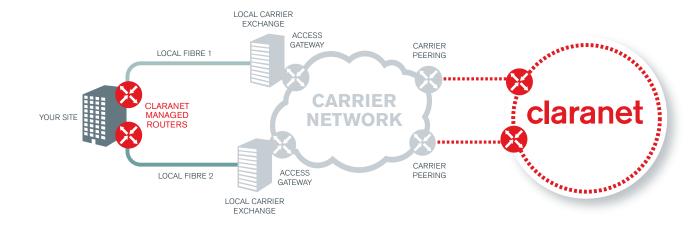
# Delivering your critical applications and data 24x7

Claranet Ethernet High Availability services offer three options to extend the availability of a location's connectivity. From single fibre backup to end-to-end separate routing you can extend to 99.99% availability for your most critical services.

# Why choose Claranet for Ethernet High Availability?

- Expert advice included
- UK support 24x7x365 included
- Flexible options to match your need
- Market-leading capability

# Availability options matched to your need



# Ethernet High Availability service overview

- Available as internet facing or part of your private MPLS network
- 24x7x365 UK support with proactive monitoring
- Guaranteed bandwidth: 2Mbit/s to 10GbE
- · Flexible tiering of bandwidth and regrading
- Unlimited data download

#### **Options**

- Availability 99.9%, 99.95% or 99.99%
- Dual site configuration



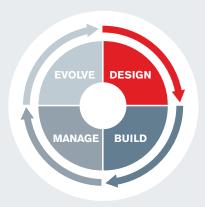
### How we work with you

#### 1 - Design

Our experts can advise you on which of our Ethernet options is best suited to your business needs.

#### 2 - Build

Working with Claranet removes the burden of managing and carrying out the installation of your Ethernet service yourself, saving you time.



#### 3 - Manage

We take care of the ongoing 24x7 management and monitoring of your service including managing the router. However, you retain the control you need with access to around the clock UK support.

#### 4 - Evolve

We work with you to ensure your service is continually optimised to meet your needs.

# Ethernet High Availability business benefits



#### Reach

Claranet Ethernet services reach 90% of UK businesses



#### **Flexibility**

Match the right level of availability to each location



#### **Protection**

Peace of mind that your business is correctly protected

# Claranet quick facts

- Founded in 1996
- £150m /€210m annual revenues
- Over 5000 business customers
- Operations in 6 European countries
- Circa 800 staff in 16 offices
- 32 data centres
- Leader in Gartner Magic Quadrant 2013, 2014, 2015
- Featured in the Sunday Times HSBC International

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