

## Business Broadband

# Broadband designed for business, managed by experts

Claranet offer a wide portfolio of Business Broadband services to match your needs. We advise on the optimal broadband service for each location, ensuring you get the service that fits your requirements.

### Why choose Claranet for Business Broadband?

- Expert advice included
- UK support 24x7x365 included
- Flexible options to match your need
- You stay protected. Security comes built into the network

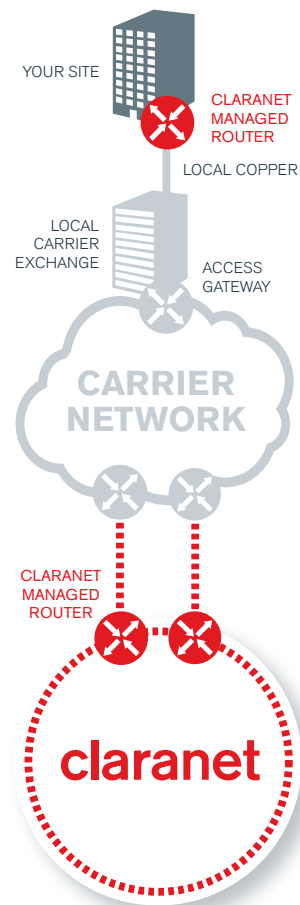
## Delivering applications and data to your distributed workforce

### Business Broadband service overview

- Available as Internet facing or as part of your private MPLS network
- 24x7x365 UK support with proactive monitoring
- ADSL, ADSL2+ and FTTC technology, IPv6
- Up to 80Mbit/s download, 20Mbit/s upload speed
- Unlimited data download
- Managed router
- Security built in. We continually monitor and protect our network

### Options

- Enhanced monitoring
- Choice of source carrier where applicable or requested
- 3 levels of care packages offering expedited fault resolution process
- Auto speed improvement at busy times with elevated best effort
- Enhanced upload speed option with Annex M
- On-site engineer installation
- Backup: 3G or Broadband



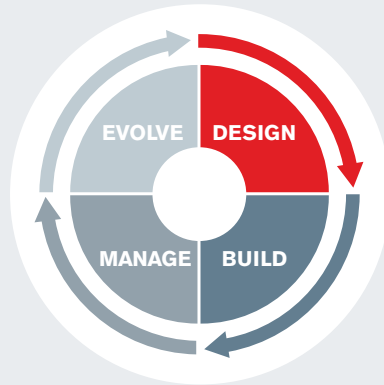
# How we work with you

## 1 - Design

Our experts can advise you on which of our broadband services is best suited to your business needs.

## 2 - Build

Working with Claranet removes the burden of project managing and carrying out the installation of your broadband services yourself, saving you time.



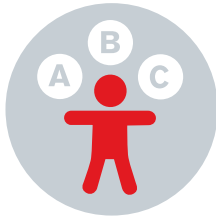
## 3 - Manage

We take care of the ongoing 24x7 management and monitoring of your service including managing the router. However, you retain the control you need with access to around the clock UK support.

## 4 - Evolve

We work with you to ensure your service is continually optimised to meet your needs.

# Business Broadband business benefits



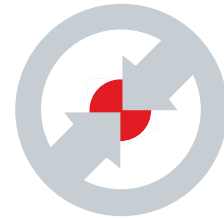
### Choice

Get the optimal service for each location. We're carrier agnostic



### Service quality

Direct access to the service you need. Experts since 1996



### Focus

Free up your team to focus on growing your business

## Claranet quick facts

- Founded in 1996
- £150m /€210m annual revenues
- Over 5000 business customers
- Operations in 6 European countries
- Circa 800 staff in 16 offices
- 32 data centres
- Leader in Gartner Magic Quadrant 2013, 2014, 2015
- Featured in the Sunday Times HSBC International